

DropBox connector for Creatio

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Settings to operation

After the successful installation of the **DropBox connector for Creatio** to your Creatio site, it should be allowed to operate files at your DropBox account.

Be sure that you signed into the required DropBox account. Run business process *Dropbox Authorization*

Pic 1. Run Business Process



Business process starts authorization process for your Creatio system in the DropBox account and will open new page (tab) in your browser. You should see the following consent page

Pic 2. Consent page



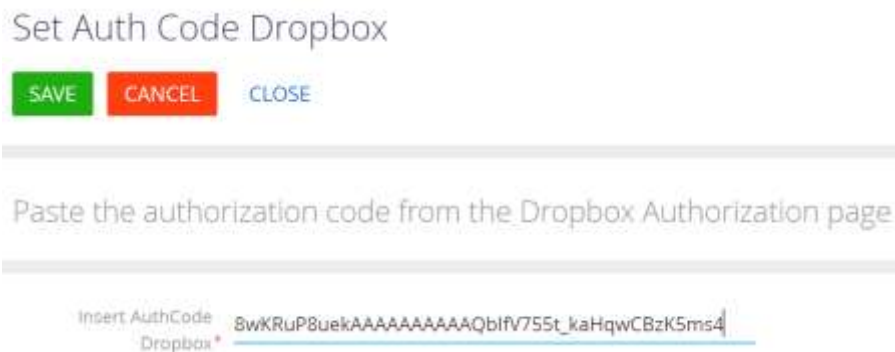
After you press **Allow** button DropBox will provide you with short-lived authorization code for your Creatio

Pic 3. Authorization code in DropBox



Copy this Authorization code and paste it in the corresponding field on the page in Creatio.

Pic 4. Paste DropBox Authorization code to Creatio



Congratulations, you successfully connected your DropBox to your Creatio. Now on you can move files from your Creatio to your DropBox and vice versa.

Add required field to the *<object>file* object

Initially **DropBox connector for Creatio** have replacing objects *Accountfile* and *Contactfile*. Therefore, you need to add and publish replacing objects for the any object where you want to add capability store files in the DropBox.

MscDropboxId field from the replaced *File* object will be added to the corresponding *<object>file* object.

Moving files

At the File and Link detail you have additional buttons

- Upload File – select file in detail, press this button and file will be moved to your DropBox, record in the detail will be converted to the DropBox link
- Download File From Dropbox – select link in detail, press this button and file will be moved from your DropBox, record in the detail will be converted to the File
- OpenFile – select link in detail, press this button and file will be opened by browser

Pic 5. File and Link detail

The screenshot displays a CRM interface for a contact named "Our company". The left sidebar contains navigation options: Home, Dashboards, Employees, Contacts, Accounts, Activities, and Feed. The main content area is divided into several sections:

- Header:** "Our company" with a search bar and "Creatio" logo.
- Next Steps:** A section titled "NEXT STEPS (1)" with a task "Expand available storage" due on 12/8/2022, assigned to Supervisor1.
- Attachments and Notes:** A section with tabs for "CONTACTS AND STRUCTURE", "CONNECTED TO", "HISTORY", "TIMELINE", and "ATTACHMENTS AND NOTES". The "ATTACHMENTS AND NOTES" tab is active, showing a table of attachments and a notes editor.

| Name | Description | Type | Created on | Created by |
|---------------|-------------|------|-------------------|-------------|
| DropBox-1.png | | File | 12/8/2022 5:15 PM | Supervisor1 |

Below the table is a "Drag file here" area. The notes editor includes a rich text toolbar with options for bold, italic, underline, text color, background color, and font size.