

## Setup required web-services for MasterCRM E-Chat integration for Creatio

1. On the path

*<path to the folder with the site >\Terrasoft.WebApp\ServiceModel*

add a files

***MscEChatTelegramOmnichannelMessagingService.svc***

***MscEChatViberOmnichannelMessagingService.svc***

2. To the file along the path

*<path to the folder with the site>\Terrasoft.WebApp\Web.config*

- a. in the block

*<configuration></configuration>*

just before the block

*<terrasoft></terrasoft>*

insert:

*<location path="ServiceModel/MscEChatTelegramOmnichannelMessagingService.svc">*

*<system.web>*

*<authorization>*

*<allow users="\*" />*

*</authorization>*

*</system.web>*

*</location>*

*<location path="ServiceModel/MscEChatViberOmnichannelMessagingService.svc">*

*<system.web>*

*<authorization>*

*<allow users="\*" />*

*</authorization>*

*</system.web>*

*</location>*

- b. in the block

*<appSettings></appSettings>*

find a string that starts with

*<add key="AllowedLocations"*

and add values

"ServiceModel/MscEChatTelegramOmnichannelMessagingService.svc"  
"ServiceModel/MscEChatViberOmnichannelMessagingService.svc"

**Example:**

```
<add key="AllowedLocations"  
value="something;ServiceModel/MscEChatTelegramOmnichannelMessagingService.svc;  
ServiceModel/MscEChatViberOmnichannelMessagingService.svc" />
```

3. To the file along the path

<path to the folder with the site>\Terrasoft.WebApp\ServiceModel\https\services.config,  
in the block

```
<services></services>
```

add:

```
<service  
name="Terrasoft.Configuration.Omnichannel.Telegram.Messaging. MscEChatTelegramOmnich  
annelMessagingService">  
<endpoint name="MscEChatTelegramOmnichannelMessagingServiceEndPoint"  
address=""  
binding="webHttpBinding"  
behaviorConfiguration="RestServiceBehavior"  
bindingNamespace="http://Terrasoft.WebApp.ServiceModel"  
contract="Terrasoft.Configuration.Omnichannel.Telegram.Messaging. MscEChatTelegramOmni  
channelMessagingService " />  
</service>  
<service  
name="Terrasoft.Configuration.Omnichannel.Messaging.MscEChatViberOmnichannelMessagin  
gService">  
<endpoint name="MscEChatViberOmnichannelMessagingServiceEndPoint"  
address=""  
binding="webHttpBinding"  
behaviorConfiguration="RestServiceBehavior"  
bindingNamespace="http://Terrasoft.WebApp.ServiceModel"  
contract="Terrasoft.Configuration.Omnichannel.Messaging.MscEChatViberOmnichannelMessa  
gingService" />  
</service>
```

4. Perform site pool reload with Redis cleanup